

Module Title:	Working with Individuals, Groups & Volunteers in Youth and Community Work
Credits:	10
NFQ Level:	8
Module Delivered In	1 programme(s)
Teaching & Learning Strategies:	<p>The learning outcomes detailed above will be achieved through the following teaching methodologies:</p> <ul style="list-style-type: none"> • Lectures - communication of knowledge and ideas from the lecturer to the student. • Problem Solving Exercises – students will work as part of a team and will work together to resolve various legal scenarios. • Class Discussion/Debate - Students will be encouraged to actively participate in the class sessions which will develop their analytical and communication skills. • E-Learning – It is envisaged that the module will be supported with on-line learning materials. • Self-Directed Independent Learning – the emphasis on independent learning will develop a strong and autonomous work and learning practices.
Module Aim:	<p>The aim of this module is to enhance students' facilitation skills and enable them to develop participatory facilitation strategies in their practice; to equip students with the capacity to work positively with individuals, groups and volunteers, to introduce conflict resolution strategies.</p>
Learning Outcomes	
<i>On successful completion of this module the learner should be able to:</i>	
LO1	Plan group sessions based upon analysis of a group's needs.
LO2	Facilitate a group in a participatory manner.
LO3	Apply approaches to working with volunteers
LO4	Communicate effectively with individuals
Pre-requisite learning	
Module Recommendations	
<i>This is prior learning (or a practical skill) that is recommended before enrolment in this module.</i>	
No recommendations listed	
Incompatible Modules	
<i>These are modules which have learning outcomes that are too similar to the learning outcomes of this module.</i>	
No incompatible modules listed	
Co-requisite Modules	
No Co-requisite modules listed	
Requirements	
<i>This is prior learning (or a practical skill) that is mandatory before enrolment in this module is allowed.</i>	
No requirements listed	

Module Content & Assessment

Indicative Content

Preparing, planning and designing a session

Developing good communication skills, working together, developing participation, evaluation and assessing

Conflict resolution strategies and skills

• Explores conflict, working with diversity, complexity issues, difficulties and conflict, handling difficulties in groups

Working with volunteers

History of and policy positions History and current state of Volunteerism in youth work – mainly focused on Ireland but with relevant experiences from abroad – eg scouting 4H, United Way. Policy positions in Ireland – matched by practice and funding or not?

Working with volunteers

Theories and systems of volunteer management The volunteer management cycle – theories of leadership and supervision that support volunteering, Recruitment and retention of volunteers:

Working with individuals

Training and facilitation skills styles of facilitation of meetings and training courses, Ability to design and facilitate a short course. Value of peer training, Awareness of one's own styles Leadership and Governance Developing and communicating a vision, MI

Assessment Breakdown

%

Continuous Assessment

100.00%

Continuous Assessment

Assessment Type	Assessment Description	Outcome addressed	% of total	Assessment Date
Project	Project	1,2,3,4	100.00	n/a

No Project

No Practical

No End of Module Formal Examination

SETU Carlow Campus reserves the right to alter the nature and timings of assessment

Module Workload

Workload: Full Time		
Workload Type	Frequency	Average Weekly Learner Workload
Lecture	Every Week	3.00
Estimated Learner Hours	30 Weeks per Stage	3.67
Total Hours		113.00

Workload: Part Time		
Workload Type	Frequency	Average Weekly Learner Workload
Lecture	Every Week	1.50
Total Hours		1.50

Module Delivered In

Programme Code	Programme	Semester	Delivery
CW_HHYCW_B	Bachelor of Arts (Honours) in Youth and Community Work	2	Mandatory