

# ZQUA C3103: Quality Management, Experimental Design and Data Analysis

| Module Title:                      |    | Quality Management, Experimental Design and Data Analysis  |
|------------------------------------|----|--|
| Language of Instruction:           |    | English  |
|                                    |    |  |
| Credits:                           | 10 |  |
| NFQ Level:                         | 7  |  |
|                                    |    |  |
| Module Delivered In                |    | 1 programme(s)   |
| 1                                  |    |  |
| Teaching & Learning<br>Strategies: |    | This module will be taught in two theory classes and two computer practical classes per week. It will be delivered using a blended learning approach. Lectures will be given to provide a structured framework for the learning outcomes and to explain concepts. Students will work in supervised and unsupervised groups. To develop a structured approach to problem solving. Access to on-line resources will be encouraged and facilitated in the computing classes. Practical sessions in Excel and SPSS will run during the schedule. |
|                                    |    |  |
| Module Aim:                        |    | The aim of this module is to give students an overview of quality management systems and develop their understanding of statistical concepts and techniques as used in science and industry.   |
| Learning Outcomes                  |    |  |

| Learning Outcomes   |   |  |  |  |  |
|---|---|--|--|--|--|
| On successf   | ul completion of this module the learner should be able to:   |  |  |  |  |
| LO1 Describe the process model of quality, different quality management systems, standardisation, accreditation and cont quality improvement methodologies. |   |  |  |  |  |
| LO2   | Apply statistical tools to explore the relationship between variables and be able to interpret statistical information to be able to analyse data for problem solving.  |  |  |  |  |
| LO3   | Analyse a wide range of data from experiments. using laboratory practicals to demonstrate problem solving techniques and team working to analyse and interpret data. Both statistical and quality analysis tools will be developed. |  |  |  |  |
| LO4   | Develop the ability to design experiments and analyse experimental data.  |  |  |  |  |

### Pre-requisite learning

Module Recommendations
This is prior learning (or a practical skill) that is recommended before enrolment in this module.

No recommendations listed

### Incompatible Modules

These are modules which have learning outcomes that are too similar to the learning outcomes of this module.

No incompatible modules listed

### Co-requisite Modules

No Co-requisite modules listed

Requirements
This is prior learning (or a practical skill) that is mandatory before enrolment in this module is allowed.

Successful completion of year 2 or equivalent



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### **Module Content & Assessment**

#### Indicative Content

#### **Quality Management: Continuous Quality Improvement**

Definitions of quality, quality control, quality assurance and quality management. Principles of a quality system, TQM and quality philosophies. Process model of quality and Quality by Design. Quality costs, consumer protection and product safety. Problem solving techniques for process improvement. Lean Six Sigma Methodology.

### Quality Management: Certification, Standardisation and Accrediation

Definitions of standards and standardisation. Rationale, development and structure of standards. Standards and Regulations. Accreditation and certification. National and international bodies and schemes including NSAI, INAB, ISO, BRC and EIQA, method validation and PT schemes. Standards supporting innovation.

Quality Management: Quality Management Systems
ISO 9000 family. ISO 9001 and the seven quality management principles. Alignment of ISO 9001 with other standards, e.g. ISO 14001;
Environmental Mgt Systems, ISO 22000; Food Safety Mgt Systems and ISO17025; General Requirements for the Competence of Calibration and Testing Laboratories.

#### Quality Management: Management

Levels of management, roles and responsibilities. Quality meetings, team building, team working, motivation, leadership and managing change. Project planning, setting objectives and meeting milestones. Producing deliverables and project evaluation.

### **Quality Management: Auditing**

Internal and external auditing. Role of an auditor and the auditing team. Designing, planning and implementing an audit. Audit tools and checklists. Audit close out and management review

Statistics and Experimental Design: Probability Essentials
Hypergeometric, binomial, negative binomial, Poisson, Gauss Normal, uniform probability distributions. Conditional probability and Bayes

Statistics and Experimental Design: Central Limit Theorem:
One sample problems, confidence interval for the mean, one-sample Student's t test.

#### Statistics and Experimental Design:Two sample Problems

Student's t test for paired and unpaired situations

### Statistics and Experimental Design: Continuous probability distributions

Student's t, Chi-squared and F probability distributions

Statistics and Experimental Design: Many sample problems
The analysis of variance (ANOVA) technique. Single factor ANOVA, two-factor ANOVA with and without replication

Statistics and Experimental Design: Principles of experimental design
Randomisation, replication and controls, use of random numbers in treatment allocation. Completely randomised design, blocking and randomised block design, Latin square designs, introduction to factorial experimental designs.

| Assessment Breakdown             | %      |
|----------------------------------|--------|
| Continuous Assessment            | 10.00% |
| Practical                        | 50.00% |
| End of Module Formal Examination | 40.00% |

| Continuous Assessment                  |  |                      |               |                    |
|--|--|----------------------|---------------|--------------------|
| Assessment Assessment Description Type |  | Outcome<br>addressed | % of<br>total | Assessment<br>Date |
| Examination                            | Quality management and experimental design CA exams and data analysis. | 1,3,4                | 10.00         | n/a                |

No Project

| Practical                   |                                      |                      |               |                    |  |
|-----------------------------|--------------------------------------|----------------------|---------------|--------------------|--|
| Assessment Type             | Assessment Description               | Outcome<br>addressed | % of<br>total | Assessment<br>Date |  |
| Practical/Skills Evaluation | Computer practicals and assessments. | 1,2,3,4              | 50.00         | n/a                |  |

| End of Module Formal Examination |                                 |                      |               |                 |
|----------------------------------|---------------------------------|----------------------|---------------|-----------------|
| Assessment Type                  | Assessment Description          | Outcome<br>addressed | % of<br>total | Assessment Date |
| Formal Exam                      | Three hour written examination. | 1,2,3,4              | 40.00         | End-of-Semester |



## ZQUA C3103: Quality Management, Experimental Design and Data Analysis

# Module Workload

| Workload: Full Time     |                       |                                       |  |  |
|-------------------------|-----------------------|---------------------------------------|--|--|
| Workload Type           | Frequency             | Average Weekly<br>Learner<br>Workload |  |  |
| Lecture                 | 30 Weeks<br>per Stage | 2.00                                  |  |  |
| Practicals              | 30 Weeks<br>per Stage | 2.00                                  |  |  |
| Estimated Learner Hours | 30 Weeks<br>per Stage | 3.00                                  |  |  |
|                         | Total Hours           | 210.00                                |  |  |

# Module Delivered In

| Programme Code | Programme                          | Semester | Delivery  |
|----------------|------------------------------------|----------|-----------|
| CW_SABFQ_D     | Bachelor of Science in Biosciences | 5        | Mandatory |