

Module Title:	Industrial Relations 2
Language of Instruction:	English
Credits:	5
NFQ Level:	8
Module Delivered In	9 programme(s)
Teaching & Learning Strategies:	Lectures structured around specific learning objectives. Learning supported by in class discussion and debate and a structured revision programme. E-learning resources including relevant web links, video clips and academic articles. Self-Direct Independent Learning - the emphasis on independent learning will develop a strong and autonomous work and learning practices.
Module Aim:	To equip learners with the knowledge and skills to explain the sources and nature of workplace conflict, including industrial action and apply knowledge and practices to prevent and resolve workplace conflict. Learners should also be capable of analysing key issues, past and present in Industrial relations.
Learning Outcomes	
<i>On successful completion of this module the learner should be able to:</i>	
LO1	Discuss and critically evaluate workplace conflict theory and evaluate the strategy of Industrial action
LO2	Discuss alternative dispute resolution with particular reference to describing and applying mediation as an approach to resolving workplace conflict
LO3	Describe the history of Industrial Relations in the Irish context and identify key current issues impacting the employer-employee relationship
Pre-requisite learning	
Module Recommendations <i>This is prior learning (or a practical skill) that is recommended before enrolment in this module.</i>	
No recommendations listed	
Incompatible Modules <i>These are modules which have learning outcomes that are too similar to the learning outcomes of this module.</i>	
No incompatible modules listed	
Co-requisite Modules	
No Co-requisite modules listed	
Requirements <i>This is prior learning (or a practical skill) that is mandatory before enrolment in this module is allowed.</i>	
No requirements listed	

Module Content & Assessment

Indicative Content
Workplace Conflict Sources of workplace conflict, the nature of workplace conflict and workplace conflict theory.
Industrial Action The nature of industrial action, including strike action. Seminal case studies of industrial action. Trends and statistics .
Conflict Resolution Alternative Dispute Resolution (ADR). Mediation and how to mediate workplace conflict.
History and future of Industrial Relations The partnership experience, social dialogue and current issues.

Assessment Breakdown	%
End of Module Formal Examination	100.00%

No Continuous Assessment

No Project

No Practical

End of Module Formal Examination				
Assessment Type	Assessment Description	Outcome addressed	% of total	Assessment Date
Formal Exam	n/a	1,2,3	100.00	End-of-Semester

SETU Carlow Campus reserves the right to alter the nature and timings of assessment

Module Workload

Workload: Full Time		
<i>Workload Type</i>	<i>Frequency</i>	<i>Average Weekly Learner Workload</i>
Lecture	Every Week	3.00
Independent Learning Time	Every Week	6.00
Total Hours		9.00

Workload: Part Time		
<i>Workload Type</i>	<i>Frequency</i>	<i>Average Weekly Learner Workload</i>
Lecture	Every Week	1.50
Independent Learning Time	Every Week	7.50
Total Hours		9.00

Module Delivered In

Programme Code	Programme	Semester	Delivery
CW_BBLAW_B	Bachelor of Business (Honours) in Business with Law	8	Group Elective 2
CW_BBHRM_B	Bachelor of Business (Honours) in Human Resource Management	8	Mandatory
CW_HHIBU_B	Bachelor of Business (Honours) in International Business	8	Elective
CW_BBBBM_B	Bachelor of Business (Honours) in Management	8	Elective
CW_BBBBM_B	Bachelor of Business (Honours) in Management	6	Group Elective 1
CW_BBSCM_B	Bachelor of Business (Honours) in Supply Chain Management	6	Group Elective 1
CW_BBSCM_B	Bachelor of Business (Honours) in Supply Chain Management	8	Elective
CW_BBBUS_D	Bachelor of Business in Business	6	Group Elective 1
CW_BBSCM_D	Bachelor of Business in Supply Chain Management	6	Group Elective 1