

TOUR H1701: Introduction to Tourism

Language of In	nstruction:	Tourism			
		English			
Credits:	1(
NFQ Level:	6				
Module Deliver	red In	No Programmes			
Teaching & Learning Strategies:		A variety of teaching and learning strategies will be used such lectures, case studies, tutorials, and guest lectures. A number of field trips will be held during the year to various tourist attractions. Class and group interaction will also serve to help develop students' comprehension and communication skills.			
Module Aim:		To introduce students to the concept of Tourism and its application in an Irish and international business environment.			
Learning Outco	omes				
On successful c	completion o	f this module the learner should be able to:			
LO1 D	Demonstrate	nonstrate an understanding of the tourism concept, its structure and its changing patterns			
LO2 A	Apply an app	oply an appreciation of the concept of tourism through the use of case studies			
LO3 E	Examine the	ine the key trends and challenges facing the Irish and international tourism industry			
LO4 A	Analyse the various components of the tourism product				
LO5 E	Examine the key management principles in tourism organisations and the key issues in relation to visitor management				
Pre-requisite le	earning				
Module Recom		s ractical skill) that is recommended before enrolment in this module.			
No recommend	lations listed				
Incompatible N These are mode		ave learning outcomes that are too similar to the learning outcomes of this module.			
No incompatible	e modules li	sted			
Co-requisite M	lodules				
No Co-requisite	e modules lis	ted			
Requirements This is prior lea		ractical skill) that is mandatory before enrolment in this module is allowed.			
No requirement	ts listed				



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Module Content & Assessment

Indicative Content

The Concept of Tourism

• Introduction to Tourism, Forms of Tourism, Motivation for Travel, • Changing Tourism Patterns, Development of Mass Tourism.

The History and Structure of Tourism in Ireland

• The Structure of Irish Tourism: Government Departments, Fáilte Ireland • Tourism Ireland, Northern Ireland Tourist Board (NITB), • Regional Tourism Authorities, Shannon Development, • The Office of Public Works (OPW), Airport Authorities • The Irish Tourist Industry Confederation (ITIC)

Tourism and the Economy

• World Tourism Growth, Irish Tourism Growth Patterns, • Regional Tourism Income, Tourism and Employment, Balance of Payments, • Tourism Investment, Current Issues

Demand: Why Do People Engage in Tourism

• What is tourism demand? Why do people go on holiday? • Intrinsic and extrinsic motivation, Maslow's hierarchy model and Tourist motivation • Consumer behaviour and tourism, The future of tourism demand.

Transport

• Transport, tourism and the tour • Land based transport • Water based transport, • The international airline industry, The airline industry in Ireland • Airline marketing • Low-cost airlines, Airline Alliances and Frequent Flyer programmes.

Accommodation and Hospitality Services • The hospitality sector • The accommodation sector • The characteristics of the accommodation sector • The Irish hotel sector

Visitor Attractions

Categories of Visitor Attractions • Critical success factors • Irish Visitor Attractions, • Visitor attractions and the product life cycle • Managing the visitor experience

Tour Operating and Travel Retailing
Tour Operations, Travel Agents
Consumer issues and trends
Social networking and tourism
The role of technology

The Management of Tourism

Managing tourism businesses • Managing operational issues • Managing service provision • Tourism innovation

Business Tourism

· Business Meetings, Incentive Travel, Exhibitions and Trade Fairs · Future of Business Tourism

Assessment Breakdown	%	
Continuous Assessment	40.00%	
End of Module Formal Examination	60.00%	

Continuous Assessment						
Assessment Type	Assessment Description	Outcome addressed	% of total	Assessment Date		
Presentation	Presentation specific to an element of the tourism product	1,3,4	20.00	n/a		
Case Studies	A review of relevant tourism related case studies	2	10.00	n/a		
Practical/Skills Evaluation	Written review of a field-trip undertaken	2,5	10.00	n/a		

No Project

No Practical

End of Module Formal Examination							
Assessment Type	Assessment Description	Outcome addressed	% of total	Assessment Date			
Formal Exam	Written Final Exam	1,3,4,5	60.00	End-of-Semester			

SETU Carlow Campus reserves the right to alter the nature and timings of assessment



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Module Workload

Workload: Full Time			
Workload Type		Average Weekly Learner Workload	
Lecture	30 Weeks per Stage	3.00	
Independent Learning	30 Weeks per Stage	4.00	
	Total Hours	210.00	
Workload: Part Time			
Workload Type		Average Weekly Learner Workload	
Lecture	Every Week	1.50	
Independent Learning Time	Every Week	3.00	
	Total Hours	4.50	